1	HOUSE BILL NO. 474
2	AMENDMENT IN THE NATURE OF A SUBSTITUTE
3	(Proposed by the House Committee for Courts of Justice
4	on)
5	(Patron Prior to SubstituteDelegate Coyner)
6	A BILL to amend the Code of Virginia by adding in Title 59.1 a chapter numbered 57, consisting of
7	sections numbered 59.1-603 through 59.1-606, relating to Restroom Access Act.
8	Be it enacted by the General Assembly of Virginia:
9	1. That the Code of Virginia is amended by adding in Title 59.1 a chapter numbered 57, consisting
10	of sections numbered 59.1-603 through 59.1-606, as follows:
11	CHAPTER 57.
12	RESTROOM ACCESS ACT.
13	§ 59.1-603. Definitions.
14	As used in this chapter, unless the context requires a different meaning:
15	"Customer" means an individual who is lawfully on the premises of a retail establishment.
16	"Eligible medical condition" means (i) any inflammatory bowel disease, including Crohn's disease,
17	ulcerative colitis, or irritable bowel syndrome; (ii) the use of an ostomy device; or (iii) any other diagnosed
18	medical condition, including pregnancy, that requires immediate access to a toilet facility.
19	"Employee toilet facility" means a toilet facility in a retail establishment that is not a public
20	restroom but is used by employees of the retail establishment.
21	"Medical professional" means a physician, naturopathic physician, physician assistant, nurse, or
22	nurse practitioner qualified to diagnose an eligible medical condition.
23	"Retail establishment" means a place of business open to the general public for the sale of goods
24	or services.
25	8 59 1-604 Retail establishment: customer access to toilet facilities

26	A retail establishment that has an employee toilet facility shall allow any customer to use such
27	employee toilet facility during normal business hours if:
28	1. The customer does not have immediate access to a public restroom;
29	2. The employee toilet facility is not located in an area where providing access would create an
30	obvious health or safety risk to the customer or others or an obvious security risk to the retail
31	establishment;
32	3. The customer provides the retail establishment with evidence of the customer's eligible medical
33	condition. Such evidence shall indicate that the customer suffers from an eligible medical condition and
34	shall either be a copy of a statement signed by a medical professional on a prescription form or an
35	identification card; and
36	4. At least two employees of the retail establishment are working onsite at the time the customer
37	requests to use the employee toilet facility.
38	§ 59.1-605. Liability limited; changes to facility.
39	A. A retail establishment or the employee of such establishment shall not be civilly liable for any
40	act or omission in allowing a customer with an eligible medical condition to use an employee toilet facility
41	if the act or omission:
42	1. Is not willful or grossly negligent; and
43	2. Occurs in an area of the retail establishment that is not accessible to the public.
44	B. No retail establishment shall be required to make any changes to an employee toilet facility
45	under this chapter.
46	§ 59.1-606. Civil liability.
47	A customer who suffers loss as the result of an act or omission by a retail establishment or an
48	employee of a retail establishment that violates this chapter shall be entitled to bring an individual action
49	to recover damages, not to exceed \$100, resulting from such violation.
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